



The efforts of the Illinois Department of Central Management Services (CMS) to streamline the state's operations and share resources have saved more than \$529 million over the past two years, according to a recent report by Deloitte Consulting. Deloitte conducted an independent review of more than 100 individual projects implemented under Governor Rod Blagojevich's 2003 mandate to improve government operations, increase transparency, and accountability and reduce overall costs.

Efficiencies were found by leveraging purchasing power and consolidating shared services. The initiative targeted the following areas:

- Procurement, Healthcare and Employee Benefits (\$216.9 million saved): CMS renegotiated contracts with many vendors to lower overall costs; improved purchasing process to better evaluate cost/benefit of purchases, and reduced costs through new employee benefits plan.
- Information Technology and Telecommunications (\$210.9 million saved): CMS reduced number of outside contractors; renegotiated contractor rates; reorganized and reduced headcount of IT workforce; controlled costs of new IT purchases; and renegotiated cell phone rates.
- Facilities Management, Internal Audit and Legal (\$82.7 million saved): CMS reduced need for outside legal counsel and other consultants while reducing personnel and achieved efficiencies with new software.
- Fleet Management (\$17.1 million saved): CMS reduced the state fleet by 1,600 vehicles; sold unneeded cars and trucks; and lowered fuel and maintenance costs due to reduced fleet size.
- Media Services (\$1.9 million saved): CMS reduced personnel and introduced technologies to improve operations.

Prior to the implementation of this effort, state administrative functions such as information technology, facilities management and procurement of goods and services were largely decentralized and scattered across various agencies.

The Council of State Governments presented the Illinois Department of Central Management Services with a 2005 Innovations Award for successfully consolidating common administrative duties previously managed by many State agencies.